

- Application for Registration for BOBmPAY – Mobile Banking Facility
 De-Registration of BOBmPAY
 Linking Bank accounts with existing BOBmPAY
 De-linking Bank Accounts with existing BOBmPAY
 Resetting of mPIN

BRANCH _____

EMIRATES _____

I/We request you to arrange to provide/remove above facility of Mobile Baking as per details below:

NAME OF ACCOUNT HOLDER (In Block Letters)												
UAE MOBILE NUMBER Registered with Bank	9	7	1									
CUSTOMER ID												
PRIMARY ACCOUNT NUMBER	9	0	0									

COMMUNICATION ADDRESS													
	City :				Country :				P.O.BOX :				
	Email:						Tel. 9 7 1						
OTHER ACCOUNTS to be linked with Mobile Banking facility. (Please refer the conditions overleaf) (Please ensure that all stated accounts have the same Customer ID and mobile number of the applicant)	Branch Name	Name of the Account Holder					Account Number						
	1						9	0	0				
	2						9	0	0				
	3						9	0	0				
	4						9	0	0				
	5						9	0	0				

- ▶ I/We confirm to download the Mobile Banking software as directed by the Bank through SMS or through any other mode. I / We confirm that I / we have read the 'TERMS & CONDITIONS' related to Mobile Banking, appearing in Bank's website www.bankofbarodauae.ae and in the reverse of this application and accept the same in full unconditionally.
- ▶ I/We undertake to state that I/We will not share my/own application password and/or mPIN to anyone. The complete security of above password is my/our responsibility.
- ▶ I/We understand that I/We shall be required to initiate SMS or GPRS services for availing Mobile Banking facility and hence shall be liable to pay one time charges to my / our respective Service Provider as per applicable tariff plan. I / We also understand that Bank would not be responsible / liable for any such charges levied by the Service Provider.

Place : _____

Date : _____ Signature of first A/C holder _____ Signature of second A/C holder _____ Signature of third A/C holder

(For Branch/Office use only) SOL ID _____

 Certified that the signature/s of the account holder/s is/are as per the records and recommended for (a) Registration
 (b) De-registration, (c) Linking of accounts, (d) De-linking of accounts (e) Resetting of mPIN

Branch :	_____	Officer / Opns.Incharge	_____	Name : Branch Manager
Date :	_____	Name :	_____	Name :
	_____	Sig. Number :	_____	Sig. Number :

Terms and Conditions:

1. Transactions initiated through Mobile Banking application are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transactions initiated through Mobile Banking.
2. Customers are prohibited to use Mobile Banking channel for transfer of funds for illegal /unlawful activities.
3. Customers shall be responsible for the safe custody and security of the Mobile Banking application downloaded on their mobile phones to avoid unauthorized usage and should immediately inform Bank for disabling of Mobile Banking services in case of loss or theft of mobile phone.
4. Customers should **NOT** share their application passwords and Mpin with anyone including Bank's staff / associate /representative.
5. Customers shall abide by the limits imposed by Bank on maximum number of transactions and maximum amount permitted through Mobile Banking. Bank reserves the right to change the number of transactions and amount at any time.
6. Bank shall not be responsible for any loss to customers arising out of Loss/theft/stolen of mobile and after that unauthorized usage of Mobile Banking and no claim in this regard will be entertained by the Bank.
7. Bank shall be at liberty to affect any change in Term and Conditions from time to time as per CBUAE guidelines.

Eligibility

No	Type of Account	Constitution	Mode of operation	Eligibility
1	SB Account	Single	Single	Account holder is eligible
2	Current Account	In the name of SELF. Single	Single	The Account holder is eligible
3	Current Account	In the name of firm - Sole Prop.	Single	The Account holder is eligible
4	Current Account	LLC/FZE/FZLLC/Branch of Foreign Company	Any one Authorized person	The person authorized to operate. All account holders will sign the application.

Linking of accounts (Provided Customer ID of the primary account holder and "to be linked" accounts are same)

No	A/Cs TO BE LINKED					
	Primary Account	SB (Single)	SB A/C Jointly	CA A/C (Self & Single)	CA A/C Firm (Sole Prop.)	CA A/C (LLC/FZE/FZLLC/Branch of Foreign Company)
1	SB or CA A/C holder	✓	X	✓	✓	✓

Disclaimer

It is the Customer's responsibility to ensure that the Bank's mobile banking application is compatible with his/her mobile phone/handset. For whatever damage or loss, if any, incurred by the Customer due to downloading of the Bank's Mobile Banking software in his/her mobile phone, he/she shall be solely responsible. Further, the Customer shall be solely responsible/liable in keeping his/her application password and Mpin confidential to prevent unauthorized access/use of his/her mobile banking facility by any third party. For any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's mobile number registered in the Bank's record for mobile banking facility, the Customer shall be solely responsible/liable in any manner whatsoever for any loss, claim, liability as the case may be or incidental thereto.

Declaration

I/We affirm, confirm and undertake that I/we have read and understood the Terms and Conditions for usage of the Bank of Baroda Mobile Banking services (BOBmPAY) and agree to them. I/We am/are aware that the usage of Bank of Baroda Mobile-Banking is governed by the terms and conditions which are available on www.bankofbarodauae.ae / or any other site specified by Bank of Baroda and I/we have reviewed the contents of the same. I/We accept and agree that I/we are aware of the contents of the terms and conditions and that all my/our rights and liabilities would be governed by the said terms and conditions by my/our act of accessing, I/we agree to adhere and comply regulation /practices set by telecom authority /regulatory/banking authority / Central Bank of the U.A.E etc., towards mobile operations & associated banking activities. I/we thereby agree to be subject to and comply with all the provisions of the terms and conditions which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions had been set forth in full herein. I / We also agrees that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever, if due to any reason beyond the control of the Bank, the Bank is unable to receive or execute any of the requests from the Customer or there is loss of information during the process of transmission or processing. The Customer further agrees that he/ she shall not hold the Bank responsible/ liable for any loss whatsoever incurred to the Customer due to any failure or delay in transmission of information, if there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank which may include technology failure, mechanical breakdown, power disruption, error in transmission of information or message to any from the telecommunication equipment of the Customer and the network of any service provider and the Bank's system or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the Bank's system".

Date :	_____ Signature of first A/C holder	_____ Signature of second A/C holder	_____ Signature of third A/C holder
--------	--	---	--

Steps to protect yourself

1. If you receive an email claiming to be from Bank of Baroda UAE asking for your financial or confidential information or stating that your account has been suspended, do not respond. Forward the email to it.uae@bankofbaroda-uae.ae and then delete it from your inbox.
2. Ensure to keep your Smartphone updated with latest Operating system patches and security software from a trusted vendor (Antivirus, Anti malware and Anti spyware).
3. Never download and install untrusted software as these may place key-loggers/malware on your Smartphone which can capture all information that you type and send it to a hacker.
4. Always log off by clicking on the "Log Out" icon to logout from **BOBmPAY**.
5. Never store your password or account/card information on paper or electronically on word, excel or text documents. Always Protect Smartphone with a password/PIN.